




REPAIR FORM

PLEASE PRINT OFF THIS FORM, FILL THE REQUIRED FIELD & POST IT WITH YOUR DEVICE(S) IN A SECURE PACKAGE TO:
FLATE 25, 186 HATFORD ROAD, READING, UK, RG30 3HR

Personal information (please write clearly)

Name: _____
Contact No: _____ Email: _____
Return Address: _____

Device information (please remember to remove your SIM CARD & MEMORY CARD before sending your device to us)

Make: _____	Model: _____
IMEI No/S-N _____	Network: _____
Pattern Password	Text/Numeric Password
	_____

Device Fault Description: Repair Service Data Recovery

Quotation:

Repair Price Quotation: (Leave blank if un-sure)
_____ Given By _____
Return Postage Options:
<input type="checkbox"/> UK First Class Recorded £4.99 <input type="checkbox"/> UK Special Delivery £7.99 <input type="checkbox"/> International £15

Disclaimer:

1. Payment Must Be Made Within 30 Days.
2. If We Flash Your Handset, Any Data Not Stored on The Memory Will Be Deleted - Please Indicate If Data Is Important & You Would Like Us to Try Our Best to Save It Although No Promises Can Be Made.
3. We Only Repair the Fault That Your Phone Came in For, If We Repair the Phone & On Testing, We Notice It Has Additional Faults, You Will Be Quoted Separately for Those Faults.
4. Any Phones That Have Not Been Paid for Within 30 Days of Being Repaired Will Be Disposed of Or Broken Down for Parts.
5. I Am Fully Aware and Understand That My Device Has Physical Damage and the Soft Solutions Repairs Will Not Be Held Responsible in The Event That My Device Dies or Has A Shortage or Loss of Any Data or Memory Information in The Repair Process.

CUSTOMER APPROVAL REQUIRED PLEASE SIGN HERE

Customer Signature: _____ Date: ____ / ____ / ____